

# Beware of fraudulent invoices



Dear client,

**has your supplier notified you of an account change?** It may be a fraud. **You can protect your company's finances** by implementing diligent payment reviews, especially when changing accounts. These simple tips will help you.

## Invoice payment fraud

If the supplier notifies you of a change in the account number and requests that you send payments to the new account number, follow these steps:



### 1. Be cautious

Always assume it may be a fraud, especially if the notified change is unexpected.



### 2. Verify the information

Contact the supplier through other verified communication channels (e.g. the phone number or e-mail you've been using).



### 3. Check the details

Compare the new account number with previous invoices and verify that it matches the available information.



### 4. Notify your team

Notify your finance team of possible fraud and ask them to take care when processing payments and to conduct multi-level checks.



By following these steps, you can minimise the risk of fraud and ensure that your payments are directed to the correct account.



If you have any questions, please contact us via HelpDesk Multicash

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